Wellbeing Objective	Directorate	Performance Indicator	2015/16 (AY 14/15)		2016/17 (AY 15/16)		2017/18 (AY 16/17)		2018/19 (AY 17/18)		Frequency of Reporting	Benchmarking Summary	Proposed Target for 19/20	History
			Target	Outturn	Target	Outturn	Target	Outturn	Target	Outturn @ Q3 18/19				
Every School in Cardiff is a Great School														
Great place to grow up	Education & Lifelong Learning	The average Capped Nine Points Score achieved by KS4 Pupils	new indicator	new indicator	new indicator	new indicator	new indicator	360.7	370	366	Annual	The welsh average (349.5) and Cardiff is ranked 3rd in Wales against other Local Authorities	379.4	Introduced as a new local indicator to the 2017-19 Corporate Plan from national Education data and included in the PAM data set with effect from 2018-19. Good comparator data including Wales average & positon nationally.
Great place to grow up	Education & Lifelong Learning	The % of pupils achieving the core subject indicator at the end of KS2	86.5%	87.8%	89.4%	89.5%	90.2%	89.4%	90.2%	90.2%	Annual	The 2017/18 result is above the Welsh Average of 89.5	90.5%	National Education data set (no longer collected as a PAM). Collected since Academic Year 2012-13 and included in the Corporate Plan since 2015-17. Comparator data including Wales average.
Great place to grow up	Education & Lifelong Learning	The attainment gap in the Core Subject Indicator at the end of Key Stage 2 for those eligible for Free School Meals (FSM) and those not.	-	14.3	-	13.6	12.4	13.0	12.0	9.6	Annual	The Welsh Average is 14.2	9 ppts	Introduced as a new local indicator to the Corporate Plan in 2018-21. Comparator data - Wales average.
Great place to grow up	Education & Lifelong Learning	The attainment gap in the Capped 9 Points Score at the end of Key Stage 4 for those eligible for Free School Meals (FSM) and those not	new indicator	new indicator	new indicator	new indicator	New indicator 16/17 targets not valid	79.1	new indicator	66.7	Annual	The Wales Average is 79.1	55	Introduced as a new local indicator to the Corporate Plan 2019-22 from the national Education data set. Comparator data - Wales average.
Great place to grow up	Education & Lifelong Learning	The % of children securing one of their first three choices of school placement - Primary	new indicator	new indicator	new indicator	93%	90%	93.86%	95%	September 2018 result 95%	Annual	Comparator data not available	96.0%	Introduced as a new local indicator to the Corporate Plan in 2017-19 and included since.
Great place to grow up	Education & Lifelong Learning	The % of children securing one of their first three choices of school placement - Secondary	new indicator	new indicator	new indicator	85%	90%	81.82%	82%	September 2018 result 82%	Annual	Comparator data not available	82.0%	Introduced as a new local indicator to the Corporate Plan in 2017-19 and included since.
Great place to grow up	Education & Lifelong Learning	The % of Year 11 leavers making a successful transition from compulsory schooling to education, employment or training. All Pupils	97.5%	95.5%	96.5%	97.0%	97.5%	98.3%	98.5%	Provisional result for all pupils is 98.1% (1.9% NEET)	Annual	Welsh Average 16/17 - 98%. Cardiff ranked 20/22 - 16/17. English Average 16/17 - 97.1%.	98.5%	Introduced as a new local indicator to the Corporate Plan in 2018-21 from the national Education data set. Good comparator data available including Wales average & national position.
Great place to grow up	Education & Lifelong Learning	The % of Year 11 leavers making a successful transition from compulsory schooling to education, employment or training. Pupils registered as EOTAS	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	Provisional result is 77.1% (22.9% NEET)	Annual	Comparator data not available	90%	Introduced as a new local indicator to the Corporate Plan in 2019-22.
Great place to grow up	Education & Lifelong Learning	The % of Year 11 leavers making a successful transition from compulsory schooling to education, employment or training. Children Looked After by Cardiff Council	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	Provisional result is 85.7% (14.3% NEET)	Annual	Comparator data not available	90%	Introduced as a new local indicator to the Corporate Plan in 2019-22.
Great place to grow up	Education & Lifelong Learning	The % attendance - Primary	94%	95.20%	95.40%	95%	95.00%	95%	95.20%	94.80%	Quarterly	All Wales PAM's. 2017-18 outturn (AY 2016-17) - 95.0%. Wales average 94.9%. Cardiff ranked 8/22.	95%	A long-standing national indicator (Public Accountability Measure PAM). Collected since Academic Year 2012-13. Good comparator data including Wales average and national position. Has appeared in the Corporate Plan intermittently since 2009-12.
Great place to grow up	Education & Lifelong Learning	The % attendance - Secondary	95%	93.90%	95%	94.50%	95%	94.20%	94.50%	94.00%	Quarterly	All Wales PAM's. 2017-18 outturn (AY 2016-17) - 94.2%. Wales average 94.1%. Cardiff ranked 11/22.	94.2%	A long-standing national indicator (Public Accountability Measure PAM). Collected since Academic Year 2012-13. Good comparator data including Wales average and national position. Has appeared in the Corporate Plan intermittently since 2009-12.

Wellbeing Objective	Directorate	Performance Indicator	2015/16 (AY 14/15)		2016/17 (AY 15/16)		2017/18 (AY 16/17)		2018/19 (AY 17/18)		Frequency of Reporting	Benchmarking Summary	Proposed Target for 19/20	History
			Target	Outturn	Target	Outturn	Target	Outturn	Target	Outturn @ Q3 18/19				
Great place to grow up	Education & Lifelong Learning	The proportion of Priority 1a Schools Asset Improvement works completed in the financial year, in accordance with the responsibilities of schools and corporate landlord	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	75%	Quarterly	Comparator data not available	80% (98 of 123 jobs) Financial year 2019/20	
Great place to grow up	Education & Lifelong Learning	The percentage of schools inspected by Estyn during the seven year inspection cycle ending as at the last academic year, where standards or current performance were judged to be Good or Excellent	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator			80.0%	
Becoming a Child Friendly City														
Great place to grow up	Education & Lifelong Learning	The number of Schools that have received an award (Bronze, Silver or Gold) within the Rights Respecting Schools Programme by the end of the 2018-19 Academic Year	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	Quarterly	Comparator data not available	39 Schools (30%)	
Great place to grow up	Education & Lifelong Learning	The proportion of pupils achieving 3 'A' Levels at Grade A*-C	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator			70%	
Supporting Vulnerable Children and Families - Improving Outcomes for All Our Children														
Great place to grow up	Social Services	The percentage attendance of looked after pupils whilst in care in secondary schools.	96%	91.8%	96%	94.5%	93%	95.4%	95%	Not yet available	Annual	Comparator data not available	95%	Formerly part of the Service Improvement Data set (SID) this indicator, now local, has been collected since 2012-13. Reintroduced to the Corporate Plan in 2017-19 and included since.
Great place to grow up	Social Services	The percentage of children in regulated placements who are placed in Cardiff	62.5%	65%	63.5%	65.0%	63%	60.9%	63%	55.7%	Quarterly	Comparator data not available	60%	New local indicator to the Corporate Plan in 2018-21. Has been collected by Social Services since 2008-09.
Great place to grow up	Social Services	Number of Children looked after placed with parents	new indicator	12%		12.9%		14.1%		14.7%		Comparator data not available	No Target, under constant review	
Great place to grow up	Social Services	Number of children looked after in kinship placements	new indicator	5%		5.7%		9.2%		10.9%		Comparator data not available	Increase where appropriate	
Great place to grow up	Social Services	Number of children looked after fostered by Local Authority foster carers	new indicator	15%		12.5%		12.3%		11.2%		Comparator data not available	Increase actual to 110	
Great place to grow up	Social Services	Number of children looked after fostered by external foster carers	new indicator	49%		50.0%		47.1%		45.9%		Comparator data not available	Reduce as a % of the overall population	
Great place to grow up	Social Services	Number of children looked after placed in residential placements	new indicator	9%		7.6%		6.5%		7.0%		Comparator data not available	Reduce and increase provision in Cardiff	
Great place to grow up	Social Services	Number of children looked after supported to live independently	new indicator	7%		8.0%		5.5%		5.2%		Comparator data not available	No Target	
Great place to grow up	Social Services	Number of children looked after placed for adoption	new indicator	3%		2.8%		3.9%		3.2%		Comparator data not available	No Target	
Great place to grow up	Social Services	Number of children looked after in other placements	new indicator	1%		0.6%		1.4%		2.0%		Comparator data not available	No Target	
Great place to grow up	Social Services	The percentage of all Care Leavers in Education, Training or Employment 12 months after leaving care	new indicator	new indicator	Benchmarking	58.5%	Benchmarking	49.4%	62%	Not yet available	Annual	All Wales average 2017-18 = 51.4%	62%	Introduced though the the Social Services and Well-being Act 2016-17 performance framework and included in the 2016-18 Corporate Plan and included since. Only Wales average currently available for this "experimental data".
Great place to grow up	Education & Lifelong Learning	The percentage of children Looked After by Cardiff Council that achieve the minimum expected level of attainment at the end of KS2 (KS2 CSI Wales or equivalent)											87%	
Early Help														
Great place to grow up	Social Services	Number of people supported through the Family Gateway	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator		Comparator data not available	No Target	
Great place to grow up	Social Services	Number of people supported by the Family Help Team	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator		Comparator data not available	No Target	

Wellbeing Objective	Directorate	Performance Indicator	2015/16 (AY 14/15)		2016/17 (AY 15/16)		2017/18 (AY 16/17)		2018/19 (AY 17/18)		Frequency of Reporting	Benchmarking Summary	Proposed Target for 19/20	History
			Target	Outturn	Target	Outturn	Target	Outturn	Target	Outturn @ Q3 18/19				
Great place to grow up	Social Services	Number of people supported by the Family Support Team	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator		Comparator data not available	No Target	
Managing Demand: Joining up Social Care, Health and Housing														
Great place to grow older	People & Communities	The % of new cases dealt with directly at First Point of Contact (FPOC) with no onward referral to Adults Services	new indicator	new indicator	new indicator	new indicator	65%	73.8%	72%	75.51%	Quarterly	Comparator data not available	70-80%	Introduced as a new local indicator to the 2016-18 Corporate Plan and included since.
Great place to grow older	People & Communities	The average number of Calendar days taken to deliver a Disabled Facilities Grant (From initial contact to Certified date)	200	244	220	200	200	179	190	183	Quarterly	PAM/015 for which the 2017-18 outturn 179 days Wales average - 213 days Cardiff ranked 6/22.	180	Long standing national indicator, formerly a National Strategic Indicator and now part of the Public Accountability Measure data set. Collected since 2013-14 and included in the Corporate Plan 2015-17 onwards. Good comparator data available including Wales average and national positiion.
Great place to grow older	Resources	The % of Telecare calls resulting in an ambulance being called out	new indicator	new indicator	10%	6%	10%	5%	10%	8.00%	Quarterly	Comparator data not available	6-10%	Introduced as a new local indicator to the 2016-18 Corporate Plan and included since.
Great place to grow older	People & Communities	The % of people who feel reconnected into their community through intervention from Day Opportunities team	new indicator	new indicator	new indicator	new indicator	60%	76%	70%	86%	Quarterly	Comparator data not available	80%	Local indicator first introduced in 2017-19 Corporate Plan and include since.
Great place to grow older	People & Communities	The % of clients who felt able to live independently in their homes following support from the Independent Living Services	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	95%	99%	Quarterly	Comparator data not available	95%	Local indicator first introduced in 2018-21 Corporate Plan.
Great place to grow older	Social Services	Adults reporting that they felt involved in any decisions made about their care and support	new indicator	new indicator	Benchmarking	77.2% PI amended	Benchmarking	71.9% PI amended	Benchmarking	Not yet available	Annual	All Wales average 2016-17 = 79.7% PI amended	80%	Introduced through the SSWB Act framework in 2016-17 and introduced as an indicator in the Corporate Plan 2018-21. Minimal comparator data available currently.
Great place to grow older	Social Services	Rate of delayed transfers of care for social care reasons per 1,000 population aged 75 or over	new indicator	new indicator	Benchmarking	2.38	2.8	2.33	2.33	1.99	Quarterly	All Wales average 2017-18 = 3.5	2.33	Introduced through the SSWB Act framework in 2016-17. Included in the PAM data set from 2017-18. Minimal comparator data available currently. Reintroduced to the Corporate Plan 2017-19 and 2019-22.
Great place to grow older	Social Services	The percentage of adults who completed a period of re-ablement and have a reduced package of care and support 6 months later	new indicator	new indicator	Benchmarking	PI amended	Benchmarking	85.3% PI amended	Benchmarking	Not yet available	Annual	All Wales average 2017-18 = 41.2% PI amended	N/A	Introduced through the SSWB Act framework in 2016-17. Introduced to the Corporate Plan 2018-21. Minimal comparator data available currently.
Great place to grow older	Social Services	The number of people who accessed the Community Resource Team	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator		Comparator data not available	1400	
Great place to grow older	Social Services	The total hours of support provided by the Community Resource Team	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator		Comparator data not available	30,000	
Great place to grow older	Social Services	Adults who are satisfied with the care and support they receive	new indicator	new indicator	new indicator	81.00%	new indicator	83.60%	new indicator	annual indicator		Comparator data not yet available	80%	Introduced through the SSWB Act framework in 2016-17. Included in the PAM data set from 2017-18. Introduced to the 2018-21 Corporate Plan.
Supporting People: Age Friendly and Dementia Friendly City														
Great place to grow older	Social Services	Percentage of Council staff completing Dementia Friends training	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	TBC	Comparator data not available	40%	
Great place to grow older	Social Services	The number of Dementia Friendly city events held	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator		Comparator data not available	200	
Great place to grow older	Social Services	The number of businesses pledging their commitment to work towards becoming Dementia Friendly	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	22 as at December 2018		Comparator data not available	40	
Tackling Homelessness and Rough Sleeping														
Supporting people out of poverty	People & Communities	The % of people who experienced successful outcomes through the homelessness reconnection service.	new indicator	new indicator	new indicator	new indicator	50%	68.84%	70.00%	77%	Quarterly	Comparator data not available	70%	Local indicator first introduced in the 2017-19 Corporate Plan and included since.

Wellbeing Objective	Directorate	Performance Indicator	2015/16 (AY 14/15)		2016/17 (AY 15/16)		2017/18 (AY 16/17)		2018/19 (AY 17/18)		Frequency of Reporting	Benchmarking Summary	Proposed Target for 19/20	History
			Target	Outturn	Target	Outturn	Target	Outturn	Target	Outturn @ Q3 18/19				
Supporting people out of poverty	People & Communities	The number of multi-agency interventions which supported rough sleepers into accommodation	new indicator	new indicator	new indicator	new indicator	144	204	168	115	Quarterly	Comparator data not available	168	Local indicator first introduced in the 2017-19 Corporate Plan and included since.
Supporting people out of poverty	People & Communities	The percentage of households threatened with homelessness successfully prevented from becoming homeless	new indicator	new indicator	new indicator	new indicator	50%	73%	60%	72%	Quarterly	All Wales PAM PAM/012 2017-18 outturn - 72.9% Wales average - 66.4% Cardiff ranked 3/22	70%	Local indicator first introduced in the 2017-19 Corporate Plan and included since. This indicator links to PAM/012, that was introduced to the PAM data set in 2017-18. Comparator data available including Wales average, national position.
Supporting people out of poverty	People & Communities	The percentage of clients utilising Housing First for whom the cycle of homelessness was broken.	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	50%	100%		Comparator data not available	60%	Local indicator first introduced in 2018-21 Corporate Plan. 8 people have been placed through the pilot and all are maintaining the tenancy to date
Supporting people out of poverty	People & Communities	The number of people positively moved on from second-stage accommodation	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	January 2018 - December 2018 result 133		Comparator data not available	150	
Tackling Poverty														
Supporting people out of poverty	People & Communities	The number of interventions which supported people receiving into work advice through the Gateway	new indicator	new indicator	new indicator	new indicator	42,000	42,000	43,000	32,907	Quarterly	Comparator data not available	43,000	Local indicator first introduced in 2018-21 Corporate Plan.
Supporting people out of poverty	People & Communities	The number of employers that have been assisted by the Council's employment support service	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	125	193	Quarterly	Comparator data not available	200	Local indicator first introduced in 2018-21 Corporate Plan.
Supporting people out of poverty	People & Communities	Number of customers supported and assisted with their claims for universal credit	new indicator	new indicator	400	681	600	679	1,500	3644	Quarterly	Comparator data not available	1,500	Local indicator first introduced in the 2017-19 Corporate Plan.
Supporting people out of poverty	People & Communities	Additional weekly benefit identified for clients of the city centre advice team.	new indicator	new indicator	£10,000,000	£11,995,475	£12,000,000	£15,158,678	£13,000,000	10,827,781	Quarterly	Comparator data not available	£13,000,000	Local indicator first included in the 2016-18 Corporate Plan and re-introduced in 2018-21.
Supporting people out of poverty	People & Communities	The number of clients that have been supported into employment having received tailored support through the Gateway	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	623	597	Quarterly	Comparator data not available	623	Local indicator first introduced in 2018-21 Corporate Plan.
Socially Responsible Employers														
Supporting people out of poverty	Resources	The number of opportunities created for paid apprenticeships and trainees within the Council	new indicator	new indicator	new indicator	new indicator	100	123	100	137	Quarterly	Number of apprentices on formal recognised apprenticeship schemes per 1,000 employees is a proposed indicator for All Wales PAM data set for 2019-20.	125	Local indicator first introduced in 2018-21 Corporate Plan. No directly comparable data available.
Safeguarding and Supporting Vulnerable People														
Safe, Confident and Empowered communities	People & Communities	The % of Council staff completing the Level 1 online module of the National Training Framework on Violence against women, domestic abuse and sexual violence as a % of all staff	new indicator	new indicator	new indicator	new indicator	50%	6%	100%	33%	Quarterly	All wales benchmarking data will be available from WG once collated.	100%	Local indicator first introduced in the 2017-19 Corporate Plan and included since.
Safe, Confident and Empowered communities	Social Services	The % of Council staff completing Safeguarding Awareness Training	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	50%	31.38%	Quarterly	Comparator data not available	100%	Local indicator first introduced in 2018-21 Corporate Plan and included.
Safe, Confident and Empowered communities	Social Services	Number of domiciliary care workers registered with Social Care Wales	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	Quarterly	Comparator data not available	250	
Safe, Confident and Empowered communities	Social Services	The percentage of adult protection enquiries completed within 7 days	new indicator	new indicator	Benchmarking	98.0%	99%	97.9%	99%	80.7%	Quarterly	All Wales average 2017-18 = 85.2%	99%	Introduced through the SSWB act framework in 2016-17. Included in the 2017-19 Corporate Plan and reintroduced in 2019-22 Plan. Currently minimal comparator data available.
Safe, Confident and Empowered communities	Social Services	The percentage of children re-offending within 6 months of their previous offence	Not Reported	Not Reported	Not set	52.1%	Not set	Pending	Not set	Pending		All Wales average Oct-Dec 2016 = 48.7%	Baseline to be established	

Wellbeing Objective	Directorate	Performance Indicator	2015/16 (AY 14/15)		2016/17 (AY 15/16)		2017/18 (AY 16/17)		2018/19 (AY 17/18)		Frequency of Reporting	Benchmarking Summary	Proposed Target for 19/20	History
			Target	Outturn	Target	Outturn	Target	Outturn	Target	Outturn @ Q3 18/19				
Safe, Confident and Empowered communities	Social Services	The percentage of Children's Services Social Work Vacancies	15%	22.2%	18%	23.5%	18%	23.2%	18.0%	30.9%	Quarterly	Comparator data not available	18%	This local indicator has been in the Corporate Plan since the 2014-17 - it has been collected since 2006-07.
Regenerating Local Communities and Citizen Centred Services														
Safe, Confident and Empowered communities	People & Communities	The % of customers satisfied with completed regeneration projects	75%	85%	75%	88%	75%	91%	70%	100%	Quarterly	Comparator data not available	75%	Local indicator was included in the 2009-12 Corporate Plan and reintroduced into the 2018-21 Corporate Plan.
Safe, Confident and Empowered communities	People & Communities	The number of visitors to libraries and hubs across the city.	new indicator	new indicator	3,100,000	3,241,038	3,200,000	3,344,686	3,300,000	1,955,011	Quarterly	All Wales PAM PAM/016 (visits per 1,000 population) 2017-18 Outturn 9,225 visits Wales average 5,270 Cardiff ranked 1/22	3,300,000	Local indicator first introduced in the 2016-18 Corporate Plan and included since. No comparator data available - PAM/016 deleted as a national indiator in 2018-19.
Safe, Confident and Empowered communities	People & Communities	The % of customers who agreed with the statement "Overall the hub met my requirements / I got what I needed"	new indicator	new indicator	90%	99%	95%	98%	95%	98%	Quarterly	Comparator data not available	95%	Local indicator first introduced in the 2016-18 Corporate Plan and included since.
Safe, Confident and Empowered communities	People & Communities	The number of visits (page views) to the volunteer portal	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	50,000	49,459	Quarterly	Comparator data not available	55,000	Local indicator first introduced in 2018-21 Corporate Plan.
Supporting Sports, Leisure, Culture and Green Spaces														
Safe, Confident and Empowered communities	Economic Development	The number of Green Flag Parks and Open Spaces	9	9	10	10	11	11	12	12	Annual	Comparator data not available	13	First introduced as a local indicator in the 2015-17 Corporate Plan and reintroduced in the 2017-19 Plan and included since. Publically available comparator data available.
Safe, Confident and Empowered communities	Economic Development	The number of volunteer hours committed to parks and green spaces.	new indicator	new indicator	18,000	17,800	18,000	17,149	18,000	14,310	Quarterly	Comparator data not available	18,000	Local indicator first included in 2018-21 Corporate Plan but has been collected since 2016-17.
Safe, Confident and Empowered communities	Economic Development	The number of visits to local authority sport and leisure centres during the year per 1,000 population where the visitor will be participating in physical activity	9,647	8,028	8,855	7,263	8,266	7,517	8,266	Not yet available	Annual	Comparator data not available	2% increase	A long-standing national indicator, formerly an NSI now part of the PAM dataset. Has been collected since 2013-14. Good comparator data available including Wales average, position nationally.
Safe, Confident and Empowered communities	Resources	The number of staff with Welsh Language skills	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator		Comparator data not available	20% increase from 2018-19 to 2021-22	
Safe, Confident and Empowered communities	Resources	The number of staff attending Welsh courses	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator		Comparator data not available	10% increase from 2018-19 to 2021-22	
Supporting the City's Economy														
Capital City that works for Wales	Economic Development	The number of new jobs created	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	1,156	Quarterly	Comparator data not available	500	Previously collected through the data for "New and Safeguarded jobs". Collected since 2015-16.
Capital City that works for Wales	Economic Development	The number of jobs safeguarded	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	378	Quarterly	Comparator data not available	500	Previously collected through the data for "New and Safeguarded jobs". Collected since 2015-16.
Capital City that works for Wales	Economic Development	The amount of 'Grade A' office space committed to in Cardiff (Sq.ft.) This is a rolling 2 year target	100,000	316,211	150,000	317,732	150,000	366,000	150,000	0	Quarterly	Comparator data not available	300,000 (Rolling 2 year target)	Included and collected as a local indicator since the 2015-17 Corporate Plan.
Capital City that works for Wales	Economic Development	Number of staying visitors	1,981,699	2,003,000	2,021,393	2,025,000	2,065,500	2,062,000	2% increase (approx 40,000)	Not yet available	Annual	Benchmarking is available with all Welsh authorities.	2% increase	Collected by the calendar year since 2014. Included in the 2014-17 Corporate Plan and reintroduced in 2016-18
Capital City that works for Wales	Economic Development	Total Visitor Numbers	19,844,589	20,510,000	20,241,480	20,380,000	20,991,400	21,980,000	3% increase (approx 630,000)	Not yet available	Annual	Benchmarking is available with all Welsh authorities and some cities in England. Comparison work is currently being undertaken.	2% increase	Collected by the calendar year since 2014. Included since Corporate Plan 2016-18.
Capital City that works for Wales	Economic Development	Attendance at Commercial Venues.	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	879,800	691,146	Quarterly	Comparator data not available	903,000	Local indicator first included in the 2018-21 Corporate Plan.
Clean Streets														

Wellbeing Objective	Directorate	Performance Indicator	2015/16 (AY 14/15)		2016/17 (AY 15/16)		2017/18 (AY 16/17)		2018/19 (AY 17/18)		Frequency of Reporting	Benchmarking Summary	Proposed Target for 19/20	History
			Target	Outturn	Target	Outturn	Target	Outturn	Target	Outturn @ Q3 18/19				
Cardiff grows in a resilient way	Planning, Transport & Environment	The percentage of highways land inspected by the Local Authority found to be of a high or acceptable standard of cleanliness	90%	90.64%	90%	90.46%	90%	94.24%	90.00%	88.25%	Quarterly	SC/001a is a local indicator and is different to the all Wales PAM/010 (which inc. KWT survey) All Wales PAMs 2017-18 outturn 94.3%. Wales average - 95.8%. Cardiff ranked 13/22.	90%	Local indicator first included in the 2018-21 Corporate Plan. No comparator data. (Links to national indicator PAM/010 however this includes Keep Wales Tidy surveys where as SC/001a does not. PAM/010 has been collected as a national indicator since 2011-12.)
Cardiff grows in a resilient way	Planning, Transport & Environment	% of reported fly tipping incidents cleared within 5 working days	90%	97.91%	90%	98.35%	90%	99.04%	90.00%	98.94%	Quarterly	This was deleted as a PAM national indicator in 2018-19. All Wales PAMs 2017-18 outturn - 99.04% Wales average 95.08% Cardiff ranked 5/22.	90%	Formerly a long-standing indicator collected under the NSI data set and then as a PAM. Deleted from the PAM set in 2018-19 - comparator data no longer available. Has appeared in the Corporate Plan since 2009-12 Collected since 2008-09.
Cardiff grows in a resilient way	Planning, Transport & Environment	The percentage of reported fly tipping incidents which lead to enforcement activity	25%	90.12%	70%	92.84%	70%	80.43%	70.00%	93.94%	Quarterly	Comparator data not available	70%	Former long-standing SID collection of which ceased in 2014-15. Now a local indicator included in the Corporate Plan from 2018-19
Cardiff grows in a resilient way	Planning, Transport & Environment	% of principal (A) roads that are in overall poor condition	5.0%	3.7%	5.0%	4.1%	5.0%	3.30%	5%	Not yet available	Annual	All Wales PAM's. 2017-18 outturn - 3.3%. Welsh average 3.7%. Cardiif ranked 11/22.	5%	Long-standing national indicator that has been collected on its own and also grouped with B and C Roads under one umbrella indicator (THS/012). Re-introduced as a PAM in 2017-18 as an indicator in its own right. Included since the Corporate Plan 2015-17. Good comparator data including Wales average, position nationally.
Cardiff grows in a resilient way	Planning, Transport & Environment	% of non-principal / classified (B) roads that are in overall poor condition	8.0%	6.5%	7.0%	7.1%	8.0%	5.60%	7%	Not yet available	Annual	All Wales PAM's. 2017-18 outturn - 5.6%. Welsh average 4.3%. Cardiif ranked 19/22.	7%	Long-standing national indicator that has been collected on its own and also grouped with A and C roads under one umbrella indicator (THS/012). Re-introduced as a PAM in 2017-18 as an indicator in its own right. Included since the Corporate Plan 2015-17. Good comparator data including Wales average, position nationally.
Cardiff grows in a resilient way	Planning, Transport & Environment	Percentage of non-principal / Classified C roads that are in overall poor condition	8.0%	6.6%	8.0%	6.9%	8.0%	6.00%	7%	Not yet available	Annual	All Wales PAM's. 2017-18 outturn - 6.0%. Welsh average 14.1%. Cardiif ranked 5/22.	7%	Long-standing national indicator that has been collected on its own and also grouped with A and B roads under one umbrella indicator (THS/012). Re-introduced as a PAM in 2017-18 as an indicator in its own right. Included since the Corporate Plan 2015-17. Good comparator data including Wales average, position nationally.

Transport and Clean Air

Wellbeing Objective	Directorate	Performance Indicator	Target	Outturn	Target	Outturn	Target	Outturn	Target	Outturn @ Q3 18/19	Frequency of Reporting	Benchmarking Summary	Proposed Target for 19/20	History
Cardiff grows in a resilient way	Planning, Transport & Environment	Modal split for all journeys (2026 target 50:50) Proportion of people travelling to work by sustainable transport modes	44.1%	43.9%	44.6%	44.9%	45.1%	45.80%	46.30%	Not yet available	Annual	Comparator data not available	46.6%	Local indicator introduced in 2014-17 Corporate Plan and included since. No comparator data available.
Cardiff grows in a resilient way	Planning, Transport & Environment	Percentage reduction in carbon dioxide emissions from Council buildings	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	2%	Not yet available	Annual	Comparator data not available	2%	Formerly an NSI national indicator last collected nationally in 2013-14, this was introduced as a local indicator in the 2018-21 Corporate Plan, collected since 2013-14. No comparator data available.
Cardiff grows in a resilient way	Planning, Transport & Environment	The level of NO2 across the city	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	35ug/m3	Not yet available	Annual	Comparator data not available	35ug/m3	Local indicator introduced in the 2018-21 Corporate Plan.
Cardiff grows in a resilient way	Planning, Transport & Environment	The number of schools supported to develop an Active Travel Plan	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator			40	

Housing

Wellbeing Objective	Directorate	Performance Indicator	Target	Outturn	Target	Outturn	Target	Outturn	Target	Outturn @ Q3 18/19	Frequency of Reporting	Benchmarking Summary	Proposed Target for 19/20	History
Cardiff grows in a resilient way	Planning, Transport & Environment	% of householder planning applications determined within agreed time periods	new indicator	new indicator	new indicator	new indicator	80%	95.62%	80.00%	91.60%	Quarterly	Comparator data not available	>85%	Local indicator introduced in the 2017-19 Corporate Plan and included since.

Wellbeing Objective	Directorate	Performance Indicator	2015/16 (AY 14/15)		2016/17 (AY 15/16)		2017/18 (AY 16/17)		2018/19 (AY 17/18)		Frequency of Reporting	Benchmarking Summary	Proposed Target for 19/20	History
			Target	Outturn	Target	Outturn	Target	Outturn	Target	Outturn @ Q3 18/19				
Cardiff grows in a resilient way	Planning, Transport & Environment	The percentage of major planning applications determined within agreed time periods	new indicator	new indicator	new indicator	new indicator	25%	77.14%	25.00%	66.67%	Quarterly	Comparator data not available	>60%	Local indicator introduced in the 2017-19 Corporate Plan and included since.
Cardiff grows in a resilient way	Planning, Transport & Environment	The percentage of affordable housing at completion stage provided in a development on greenfield sites	new indicator	new indicator	new indicator	new indicator	new indicator	Not Reported	30% (LDP)	Not yet available	Annual	Comparator data not available	30% (LDP)	Local indicator included in the 2018-21 Corporate Plan.
Cardiff grows in a resilient way	Planning, Transport & Environment	The percentage of affordable housing at completion stage provided in a development on brownfield sites.	new indicator	new indicator	new indicator	new indicator	new indicator	Not Reported	20% (LDP)	Not yet available	Annual	Comparator data not available	20% (LDP)	Local indicator included in the 2018-21 Corporate Plan.
Cardiff grows in a resilient way	People & Communities	Total number of new Council homes completed and provided	new indicator	new indicator	new indicator	new indicator	Target Not Set	13	200	53	Quarterly	There are only a handful of Local Authorities in Wales building new Council Homes. The Authority's development officers are in regular contact with counterparts in other authorities, including swansea & flintshire.	400 cumulative	Local indicator introduced in the 2018-21 Corporate Plan.

Waste and Recycling

Wellbeing Objective	Directorate	Performance Indicator	2015/16 (AY 14/15)		2016/17 (AY 15/16)		2017/18 (AY 16/17)		2018/19 (AY 17/18)		Frequency of Reporting	Benchmarking Summary	Proposed Target for 19/20	History
			Target	Outturn	Target	Outturn	Target	Outturn	Target	Outturn @ Q3 18/19				
Cardiff grows in a resilient way	Planning, Transport & Environment	The percentage of municipal waste collected and prepared for re-use and / or recycled	58%	58.17%	60%	58.12%	61%	58.26%	62.00%	Q2 57.45%	Quarterly	All Wales PAM 2017-18 outturn - 58.26% Wales average 62.67 ranked 20/22.	64%	Long-standing national indicator, formerly an NSI, now a PAM. Has been collected since 2012-13. Included in the Corporate Plan since at least 2014-17. Good comparator data including Wales average, position nationally.
Cardiff grows in a resilient way	Planning, Transport & Environment	Number of Street Scene investigation actions per month	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator		Quarterly	Comparator data not available	500 per month	Introduced as a local indicator in the 2018-21 Corporate Plan.
Cardiff grows in a resilient way	Planning, Transport & Environment	Number of Street Scene legal enforcement actions per month (with enforcement actions including Fixed Penalty Notices, Cases which proceed to prosecution, section 46 or other legal notices)	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator			Quarterly	Comparator data not available	300 per month	Introduced as a local indicator included in the 2018-21 Corporate Plan.
Cardiff grows in a resilient way	Planning, Transport & Environment	The maximum permissible tonnage of biodegradeable muncipal waste sent to landfill		6,807	37,627	1,356	37,627	758	<33,557 tonnes	Q2 935	Quarterly	This is a national PI published annually by NRW and results are available across wales for comparison.	<33,557 (NRW)	Local indicator collected since 2016-17. Included in the Corporate Plan since 2017-19. Comparative data available.
Cardiff grows in a resilient way	Planning, Transport & Environment	Percentage of total recycling and waste collections reported as missed by customer	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator			Less than 0.01%	

Modernisation, Resilience and Organisational Development

Wellbeing Objective	Directorate	Performance Indicator	2015/16 (AY 14/15)		2016/17 (AY 15/16)		2017/18 (AY 16/17)		2018/19 (AY 17/18)		Frequency of Reporting	Benchmarking Summary	Proposed Target for 19/20	History
			Target	Outturn	Target	Outturn	Target	Outturn	Target	Outturn @ Q3 18/19				
Modernising and integrating our public services	Resources	The number of customer contacts to the Council using Digital Channels	new indicator	new indicator	new indicator	new indicator	699,802	784,567	863,023	662,944	Quarterly	Comparator data not available	5% increase on the 2018-19 outturn figure	Introduced as a local indicator to the 2017-19 Corporate Plan and included since.
Modernising and integrating our public services	Economic Development	Reduce the gross internal area (GIA) of buildings in operational use	3.50%	3.50%	4.20%	7.90%	1%	0.80%	4.00%	0.41%	Annual	APSE benchmarking data is being used to benchmark performance in this area. This is ongoing and analysis will follow.	3%	Introduced as a local indicator to the 2015-17 Corporate Plan and included since.

Wellbeing Objective	Directorate	Performance Indicator	2015/16 (AY 14/15)		2016/17 (AY 15/16)		2017/18 (AY 16/17)		2018/19 (AY 17/18)		Frequency of Reporting	Benchmarking Summary	Proposed Target for 19/20	History
			Target	Outturn	Target	Outturn	Target	Outturn	Target	Outturn @ Q3 18/19				
Modernising and integrating our public services	Economic Development	Reduce the total running cost of occupied operational buildings	4.50%	4.50%	4.40%	9.20%	2.80%	0.90%	3.10%	0.83%	Annual	APSE benchmarking data is being used to benchmark performance in this area. This is ongoing and analysis will follow.	1.7%	Introduced as a local indicator in the 2016-18 Corporate Plan and included since.
Modernising and integrating our public services	Economic Development	Reduce the maintenance backlog	4,300,000	4,500,000	8,784,502	8,892,951	1,300,000	£1,215,817	5.40% / £5.6 million	£1,257,500	Annual	APSE benchmarking data is being used to benchmark performance in this area. This is ongoing and analysis will follow.	£4,000,000	Introduced as a local indicator to the 2015-17 Corporate Plan and included since.
Modernising and integrating our public services	Economic Development	Capital income generated		6,700,000	7,300,000	6,019,500	7,300,000	£3,864,321	£15,190,000	£5,802,000	Annual	APSE benchmarking data is being used to benchmark performance in this area. This is ongoing and analysis will follow.	15,000,000	Introduced as a local indicator to the 2017-19 Corporate Plan and included since.
Modernising and integrating our public services	Governance & Legal Services	The % of draft committee minutes published on the Council website within 10 working days of the meeting being held	new indicator	new indicator	new indicator	new indicator	80%	20%	80%	78%	Quarterly	Comparator data not available	80%	Introduced as a local indicator to the 2017-19 Corporate Plan and included since.
Modernising and integrating our public services	Governance & Legal Services	Percentage of voter registration	Target Not Set	79.4%	Target Not Set	88.1%	Target Not Set	90.6%	90%	89.3%	Annual	Benchmarking underway	90%	Measured annually since 2016 as a local indicator. Introduced into the Corporate Plan 2017-19 and included
Modernising and integrating our public services	Governance & Legal Services	The total number of webcast hits: Full Council, Planning Committee, Scrutiny Committees, Audit Committee and Cabinet	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	new indicator	Annual	Comparator data not available	5,500	
Modernising and integrating our public services	Resources	Percentage of staff that have completed a Personal Review (Excluding School Staff)	90%	90.0%	95.0%	93.9%	95%	94.85%	100.00%	95.00%	Annual	Comparator data not available	100%	First introduced as a local indicator in the 2014-17 Corporate Plan this indicator has been included since.
Modernising and integrating our public services	Resources	The number of working days / shifts per full time equivalent (FTE) local authority employee lost due to sickness absence	9	9.67	8.5	10.77	9	11.27	9.5	11.28	Quarterly	All Wales PAM's 2017-18 outturn - 11.3 FTE. Wales average 10.4. Cardiff ranked 19/22.	9.5	Collected since 2005-06 (SID) and introduced as a PAM indicator in 2014-15. Included in the Corporate Plan continuously since 2014-17. Good comparator data including Wales average and position nationally.
Modernising and integrating our public services	Resources	Maintaining customer / citizen satisfaction with Council Services	80.80%	69.30%	80.80%	68.12%	70%	57.43%	75%	64.10%	Annual	Uk wide poll puts average customer satisfaction with services at 65% in Dec 2017.	75%	Collected as a local indicator since 2014-15 and included in the Corporate Plan since 2016-18